



hostel
am
bahnhof

... designed für Liebhaber

Dear Guest,

thank you very much for booking your stay in our Hostel. We really look forward to your visit.

To make your arrival and stay in Suhl as comfortable as possible, we are sending you **information** about our Hostel. If you have any other questions regarding your stay, please send us an e-mail or give us a call.

CHECK-IN

On arrival day we send a SMS with a pin for the key cabinet.
Check-in is from **2 pm** to **10 pm**.

IMPORTANT:

***When you pay the invoice in the front of your visit,
you can check in after 10 pm.***



CHECK-OUT

You get back the key at the key cabinet. Check-out until **10 am**.

PAYMENT INFORMATION

Payment in advance with:

bank transfer: IBAN: DE27 8405 0000 17061049 91 **BIC:** HELADEF1RRS

PayPal: hostel.am.bahnhof.suhl@gmail.com

You don't need an account at PayPal. At first look at the end of the invoice. There you can change the language. Then you must put on the yellow button and can pay with credit card or debitsCard.

You don't can pay with card in our Hostel!

Cash is an absolute exception and you must pay 5,00 € for this service!



CANCELLATION COSTS

30 days before arrival: **free**

29 - 14 days before arrival: **30%** from the room rate

13 - 2 days before arrival: **50%** from the room rate

less than 2 days before arrival or **not getting there: 90%** from the room rate

HOW TO GET HERE

1. **From the railway / bus station** walk about 100 m and you will reach our hostel.

2. If you're arriving **by car** and you are using navigation, please enter:

Bahnhofstraße 30 in 98527 Suhl

PARKING: You can park in front of the Hostel. We have any parking for free.

Best regards,

HOSTEL TEAM

